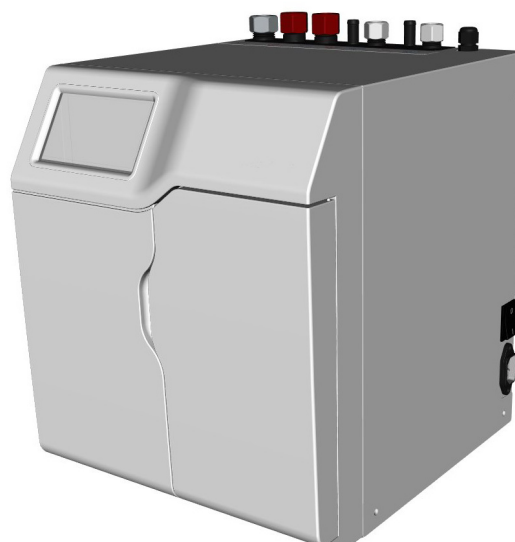


Zip HydroTap® G4

Installation and Operating Instructions



B & BA Commercial



**Affix Model Number Label
Here
801530**

Tap Options

The Zip HydroTap G4 appliance series offers a range of interchangeable taps to suit the customer's needs



Classic Tap



Arc / Cube Tap



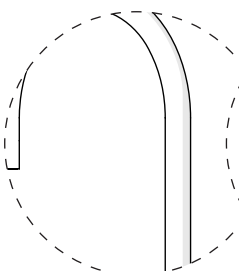
Elite Tap

These three taps are directly compatible with the G4 Command Centre.



Arc / Cube Mixer

The Mixer tap range is an additional series of taps that may be used in conjunction with any one of the three taps shown above, to create 4-IN-1 models



Classic All-In-One



Celsius All-In-One

The All-In-One Tap is a stand alone tap that may be used as an alternative to any of the above combinations. The A-I-O is compatible with the G4 Command Centre.

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Installation Instructions

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Installation Checklist

Before Installation:

- A. Read the instructions and check if there is adequate space to mount all of the components.
- B. Note: Not all fittings are supplied with the appliance kit. Isolation valves are not supplied.
- C. Check the mains water pressure is between 150 - 700kPa and 200 - 700kPa when a Booster and / or filter softener is fitted
- D. Check the water quality to determine if extra filtration will be required.
- E. Check the appliance rating plate and ensure correct power is available for the appliance.
- F. Check the under counter cupboard supporting the appliance is adequate for the total weight of the appliance, when full of water.

Before Commissioning:

- 1. Check the Command Centre has been installed correctly.
- 2. Check all plumbing fittings have been tightened.
- 3. Ensure the outlet and vent pipes are positioned to drain correctly.
- 4. Ensure there is adequate ventilation.
- 5. Check all tubes from the Command Centre to the tap, have a constant rise and there are no sags or kinks in the hoses.
- 6. Check all electrical connections are correct and there are no loose wires.

Commission: (See section 6)

- 7. Flush the supply line before connecting.
- 8. Turn on the water and check for leaks.
- 9. Flush the filter(s).
- !0. Where applicable, program the Command Centre to suit the customer's requirements.

General Product Features

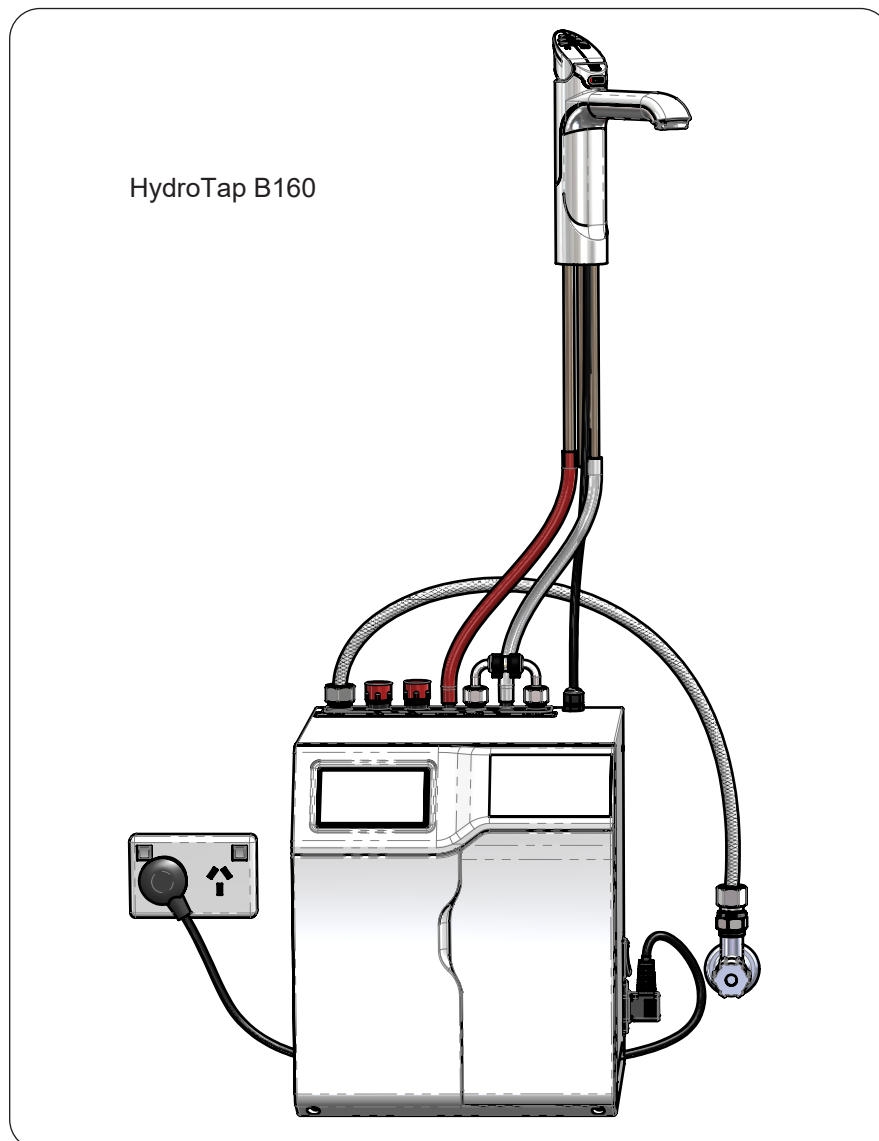
Thank you for purchasing a Zip HydroTap. Please read and follow these instructions carefully to ensure safe operation and trouble-free service. If service is required, please contact your Zip service provider.

What is the Zip HydroTap ?

The HydroTap Command Centres are under bench drinking water appliances with a dispensing tap mounted on a sink or bench, which may be used for residential or commercial applications. The HydroTaps utilise an immersion heating element to boil the water. These units dispense boiling water (factory set to 98°C) and ambient water. The HydroTaps are NOT designed to be used for sanitary fixtures.

The Boiling water Command Centres are fitted with a tap mounted, child safety lock. In addition, there are various energy saving options accessible via the main menu. Each Command Centre is equipped with a self-calibrating program which caters for altitude adjustment. The water filter is a disposable item which will require periodic replacement and is covered by a limited OEM warranty.

The Zip HydroTaps are electronically controlled, filtered, Boiling water and Ambient water drinking systems for kitchens and tea rooms. It is important that the installation be done safely, correctly and completely, in order to utilise all the benefits the HydroTap can provide. Each Command Centre can be ordered with the Tap Head Assembly for Disabled use. The disabled levers are supplied with Braille caps for the visually impaired.



Important Safety Instructions

This manual contains important safety and installation instructions for the Zip HydroTap G4.



Safety

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

For products sold in Europe, this appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Qualifications

If the power cable is damaged it must be repaired only by a qualified technician. To avoid hazards, all installation procedures must be carried out by a suitably qualified tradesperson. The power cable and power outlet must be in a safe visible position for connection.

Venting

Sometimes steam and / or condensed droplets may discharge through a vent outlet at the tap. If the tap is not installed using the Font pedestal, ensure the tap body is located so the tap outlet safely dispenses into the sink bowl area.

Lifting

Take care when lifting the Zip HydroTap Command Centre. Some units may exceed safe lifting limits. If you feel this is beyond your personal capabilities, please seek assistance with the lift. The weights of the units are marked on the packaging. Do not lift the Command Centre by the front cover or any connections at the top rear of the Command Centre. Refer to the technical specification on page 9 for the weight of your product.

Airflow

The HydroTap Command Centre must operate within ambient operating temperatures between 5°C - 35°C, when installed in a cupboard. The system will operate satisfactorily only with proper air circulation and with the recommended air gaps of 50mm on each side. If a vent kit is supplied it must be fitted. See technical specifications for correct installation to prevent overheating.

Altitude

Water boils at varying temperatures at different altitudes. Your HydroTap adjust for this during startup calibration and will recalibrate itself on a regular basis.

Frost Protection

If this appliance is located where the ambient air temperature could fall below 5°C when the heater is not in use, do not turn off the appliance electrically. This safeguard does not offer the same protection to the connecting pipework and fittings.

Positioning

It is important to ensure the Command Centre is positioned in an accessible area close to the floor level. The Command Centre must have its base mounted in a horizontal position with all inlets and outlets facing up. The Tap must be located above the Command Centre. See section 1 for details.

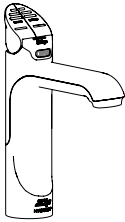
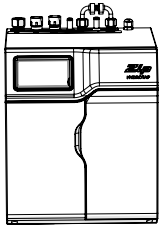


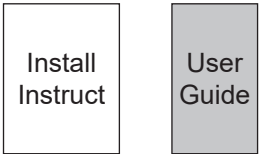
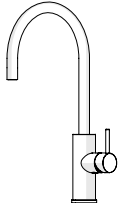
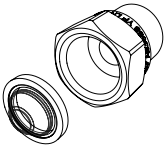
Important Safety Instructions




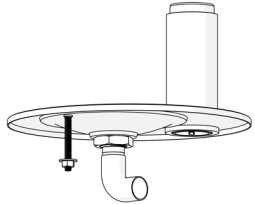
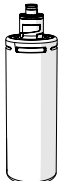

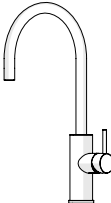


WARNINGS

1. The HydroTap Command Centre must be earthed. The resistance of the earth connection from each exposed metal part must be less than 1 ohm.
2. All Installation and service work must be completed by trained and suitably qualified Tradespeople. Faulty operation due to unqualified persons working on this product, or any other Zip product may void warranty coverage.
3. All Plumbing must comply with AS/NZS3500.
4. All Electrical must comply with AS/NZS3000
5. All Plumbing and Electrical connections must be made in accordance with local regulations.
6. This HydroTap product is rated for 230V 50Hz AC operation.
7. Command Centres must never be located near, or cleaned with water jets.
8. Zip HydroTaps are not to be exposed to the elements of nature
9. Due to the process of continuous improvement, Zip Heaters reserves the right to change details mentioned in this manual, without notice.

Major Components and Accessories

Parts supplied	Description
	1 x Tap option with hoses (Classic tap shown)
	1 x HydroTap Command Centre with water filter
	1 x Mains water connection hose
	1 x HydroTap Booster Heater & hoses. (Supplied with 240 /175 models)
	1 x Installation Instructions (this book) and 1 x User Guide
	1 x Mixer tap for 3-in-1 and 4-in-1 models (with hoses)
	1 x Connector + Strainer Sub-assy

Accessories	Description
	HydroTap Booster Water System with connection hoses
	Softener cartridge and head assembly
	Font Kit for Arc & Cube Models
	Font Kit for Classic & Elite Models
	Replacement Filter
	Disabled Lever Kit
	3-in-1 and 4-in-1 Upgrade Kits

Technical Specifications

Commercial Models	
B	Boiling Only
BA	Boiling Ambient
BHA	3-in-1* and All-In-One
BAHA	4-in-1* and All-In-One
D	Disabled lever controls (optional accessory)

Note: Cup measurement =167ml

Products covered by these instructions:

	Capacity Boiling (cups)	H/T Tap *Filtered	Boost (10A)	Power outlet's Required	Power Rating (kW)	Boost Rating (kW)	Unit Dimensions W x D x H (mm)	**Dry Weight (kg)
Boiling Only								
B160	160	Yes	no	1x10A	1.9	NA	280 x 313 x 335	8
B240	240	Yes	yes	2x10A	1.9	2.2	280 x 313 x 335	8
Boiling Ambient								
BA160	160	Yes	no	1x10A	1.9	NA	280 x 313 x 335	8
BA240	240	Yes	yes	2x10A	1.9	2.2	280 x 313 x 335	8
3 in 1								
BHA160	160	Yes	no	1x10A	1.9	NA	280 x 313 x 335	8
BHA240	240	Yes	yes	2x10A	1.9	2.2	280 x 313 x 335	8
4 in 1								
BAHA160	160	Yes	no	1x10A	1.9	NA	280 x 313 x 335	8
BAHA240	240	Yes	yes	2x10A	1.9	2.2	280 x 313 x 335	8
All-in-One								
BHA160	160	Yes	no	1x10A	1.9	NA	280 x 313 x 335	8
BHA240	240	Yes	yes	2x10A	1.9	2.2	280 x 313 x 335	8
BAHA160	160	Yes	no	1x10A	1.9	NA	280 x 313 x 335	8
BAHA240	240	Yes	yes	2x10A	1.9	2.2	280 x 313 x 335	8

* Water from the H/T Mixer tap is unfiltered

** Add an extra 3-4 kg when full of water

Before Installation



Before installing ensure that the following have been provided at the Installation site:

- Review all the technical specifications.
- Ensure the underbench can support the product weight when full of water, (allow an extra 3-4kg when full.)
- Sufficient space in the cupboard to install all of the Command Centres in accordance with these Installation Instructions. Refer to technical specification for dimensions. Make allowance for a booster heater and / or water softener if required. Refer to section 3 & 4, for Installation instructions.
- For Zip HydroTap 160 models, a 220-240V AC, 10A power outlet will be required.
For Zip HydroTap 240 models, two 220-240V AC, 10A power outlets will be required (one power outlet for the Zip HydroTap and the other for the Booster heater).



 **Note: Check all cable and hose lengths against inlet /outlet positions before proceeding** (See section 5 for general layout).

- A potable water supply connection with isolating valve inside the cupboard within reach of the braided hoses and positioned so that the connection point and the stop cock will not be obstructed when the Command Centres are installed.
- If an external filtration or water softening device is required, then it is important to allow extra space for these items.
- A cold water supply with a minimum working pressure of 150kPa (200kPa when a booster and /or filter softener is fitted) and a maximum working pressure of 700kPa connected via an isolation valve.
- The appliance must be placed with its base in a horizontal position.

IMPORTANT! Do not proceed with the installation if these requirements are not met.

Special Tools Required:

In addition to normal tools, the following will be required:

For the standard and Mixer taps:

- 35mm diameter sheet metal hole punch for sink tops or 50mm for AIO. (Not supplied)
- 35mm diameter hole saw for timber bench tops or 50mm for AIO. (Not supplied)
- Nut runner tube spanner (supplied) for fixing tap assembly.

Section 1

Tap Installation

Refer to the Tap installation instruction book 803341.

Section 2

Ventilation

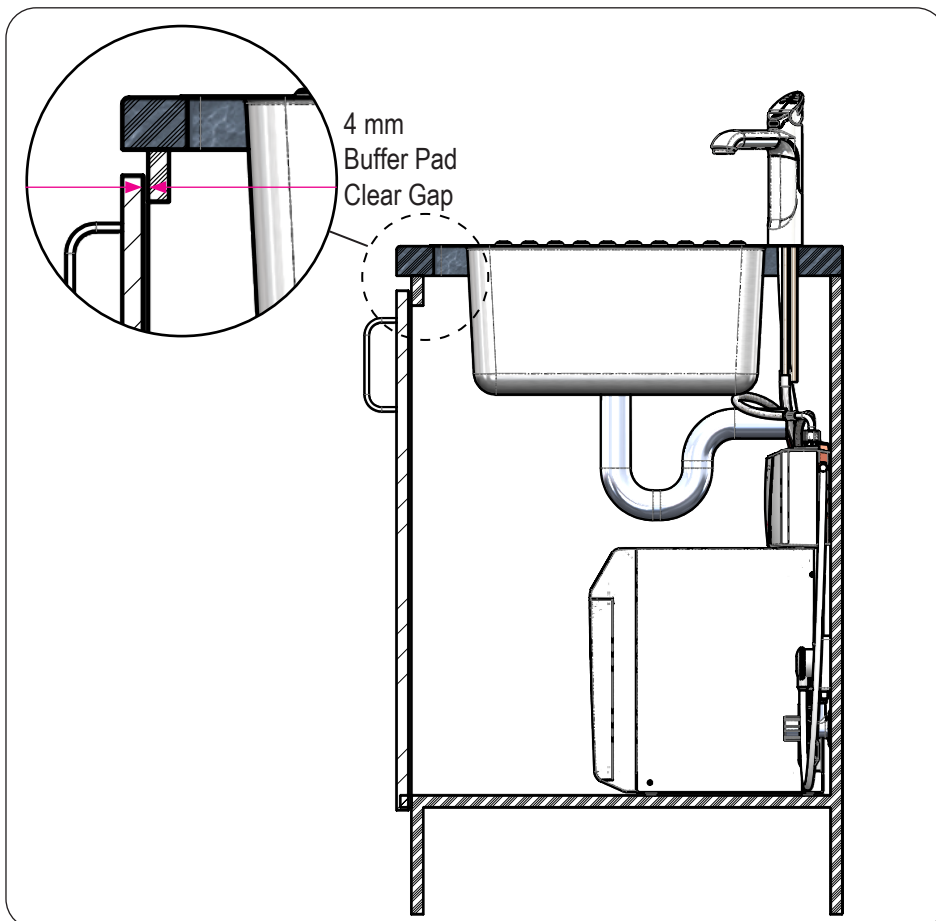
2.1 All Models



IMPORTANT: Proper air circulation must be provided. Allow a clearance envelope of 50mm either side, and 200mm above the Command Centre. The system will operate correctly only if the recommended clearances are provided.

It is important to adjust both cupboard door hinges and attach rubber door buffers to the doors to create a 4 mm air-gap between the doors and the cupboard. This is the minimum ventilation requirement for low usage installations.

For high use applications, where the cupboard space temperature is near 35°C, or higher, a vent kit must be fitted. Contact your local service centre for availability.

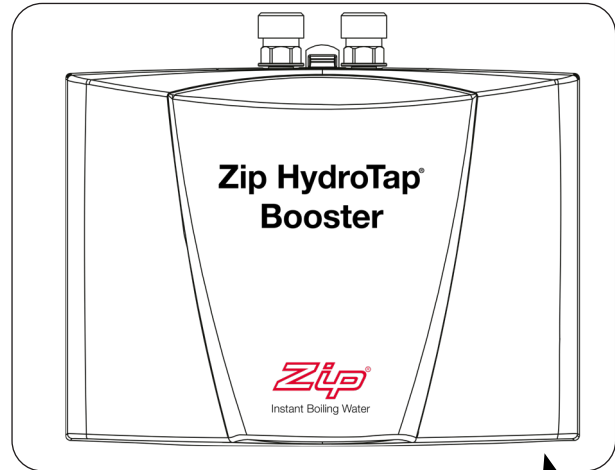


Section 3

Booster Heater

3.1 Product Description

The Booster is a compact electronically controlled auxiliary water heater. It is intended to provide pre heating of water before it enters the Zip HydroTap G4 boiling tank. The Booster is supplied as standard equipment with all 240 cup models. However, it may be later installed, as an accessory for the 160 cup models, to increase their delivery to 240 cups.



Note 1: water connection

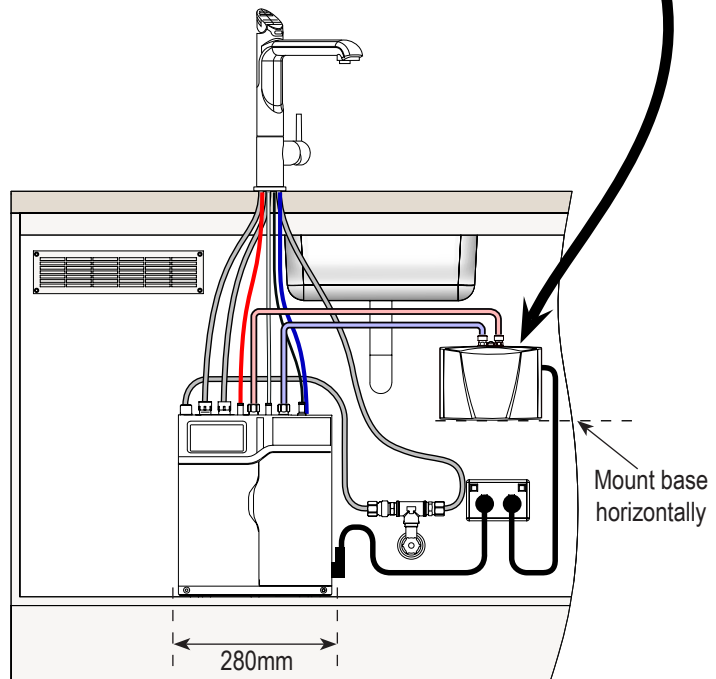
Blue marking - water in
Red marking - water out.

The braided hoses cannot be lengthened.

Note 2: The electrical cable length is 1.0 metre.

Note 3: Position the Booster within reach of the fixed hose lengths, keeping the Booster as close as possible to the Command Centre inlet/ outlet fittings.

Note 4: Ensure the Booster heater is mounted in an upright position (as shown) with a horizontal base



Booster specifications:

	Rating	Unit
Nominal Power Rating	2.2	kW
Nominal Current	10	A
Electric Supply 50Hz AC	230	V
Elect flex and plug - 1 metre length (with 90° Australian plug)	10	A
Fixed Flow Rate	1.2	L/min
Minimum water pressure	200	kPa


3.2 Installation Procedure

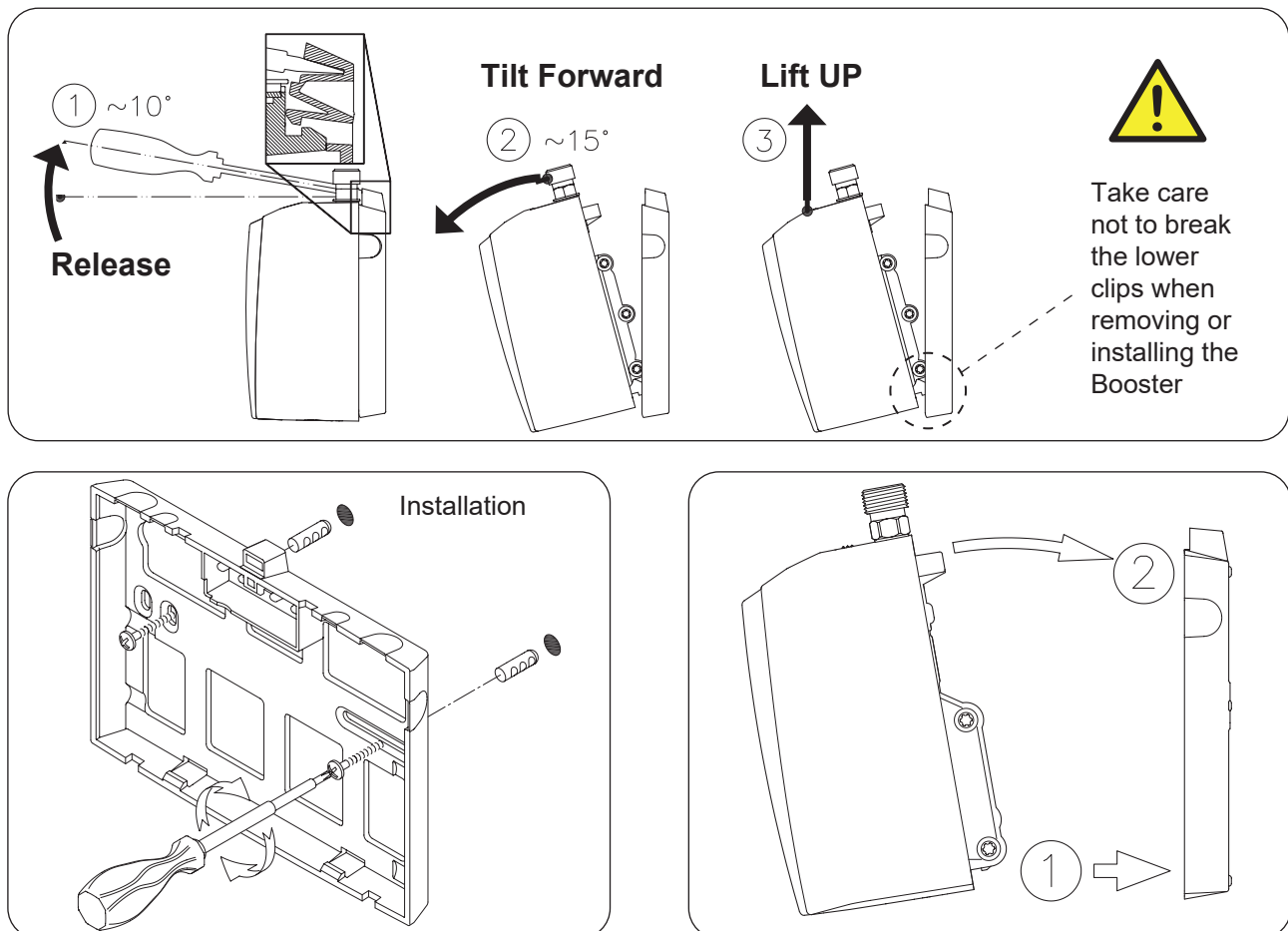
Site requirements

- The appliance must only be installed in a frost-free area. Never expose appliance to frost.
- The appliance is designed for wall mounted Installation and must to be installed with water connectors facing upwards.
- The appliance complies with protection class IP 25.
- The 400mm braided hoses supplied with the unit cannot be lengthened.
- The 90° elbow hose ends, should be fitted to the inlet and outlet connections on top of the Booster.
- The hot water outlet hose must be thermally insulated with the insulation provided.

3.3 To remove / install the appliance

1. Insert a flat head screwdriver all the way into the lock.
2. Gently angle the screwdriver upwards by approximately 10° as shown in the image below.
3. Pull the appliance forwards by approximately 15° as shown.
4. Carefully pull the appliance upwards to complete the removal process. Taking care not to break the lower clips
5. To install, place the appliance on the wall bracket and snap into position (see diagrams below).

 **NOTE:** Remove the backing plate for wall mounting



Booster System



NOTE 1: This appliance is intended for use with the HydroTap Command Centre.

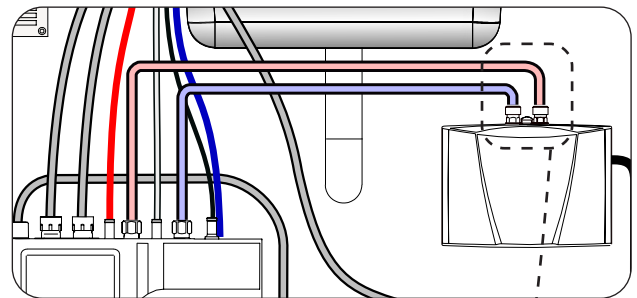
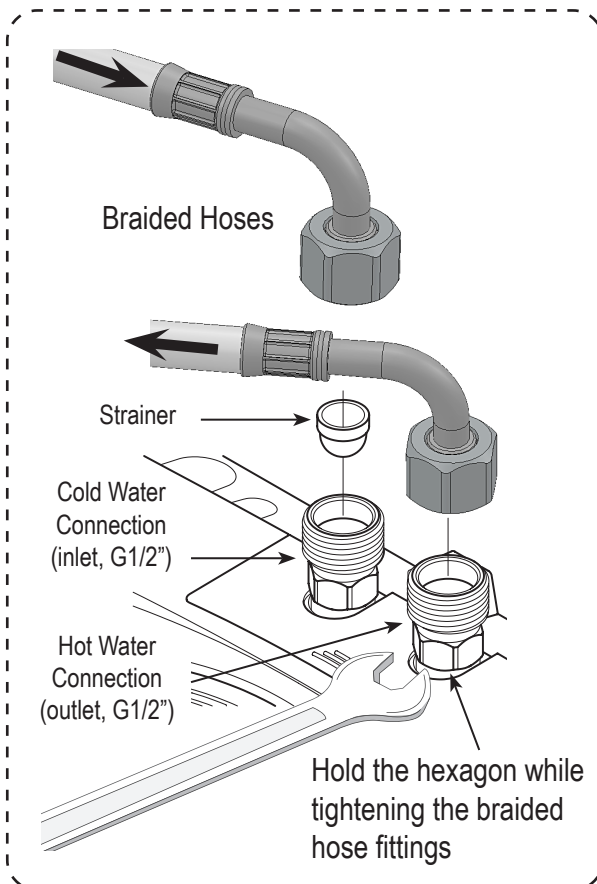
NOTE 2: Water connections must be pointing vertically upwards.

NOTE 3: The booster unit should be installed as close as possible to the HydroTap Command Centre, as the 400mm connection hoses cannot be lengthened.

3.4 Braided hose connections

1. The cold water inlet (blue) and hot water outlet (red) are marked on the rating plate. Connect the braided hoses from the 'Bypass Out' fitting to the water inlet of the booster unit (marked blue) and from the outlet of the booster unit (marked red) to the 'Bypass IN' fitting on the Zip HydroTap unit. Avoid exerting any mechanical pressure on the appliance. This can be achieved by applying a spanner on the flats of the inlet and outlet connections when tightening the braided hose connectors. Do not overtighten! Tighten the braided hoses by hand, then turn an additional 90° - 180° with a spanner
2. Once the water connections have been made, check for any leaks and rectify as necessary.

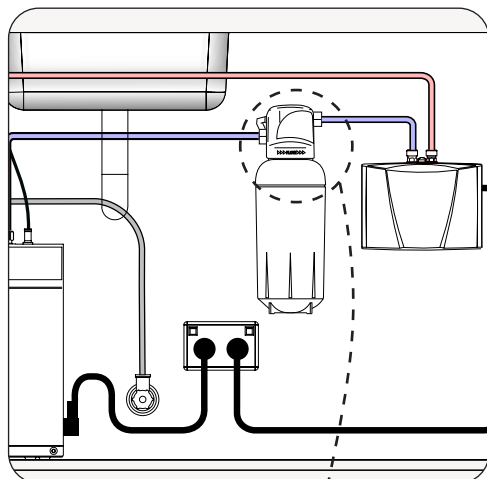
Typical Installation



Section 4

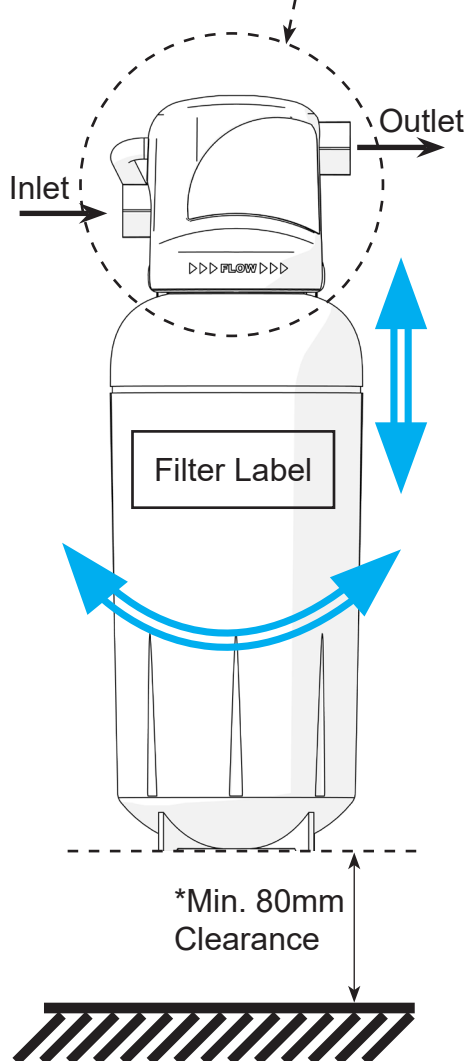
Filter / Softener installation

An external filter / softener may be fitted to reduce the incidence of scale build up in the hot tank or may be at the customer's request.



4.1 Mounting the filter head

- Choose a suitable location, (cupboard back or side wall) within the reach of the braided hoses.
- Mount the filter head bracket in an upright position, using the screws supplied in the kit
- Ensure there is enough headroom for the filter cartridge to be easily fitted and removed. *Allow a min 80mm base clearance
- Attach the hoses as shown in section 5, noting the flow directions as marked on the filter head.



4.2 Cartridge Installation

1. Unpack replacement cartridge, write today's date where shown on the label and remove the sanitary cap.
2. Avoid touching the filter O-rings and filter opening as this may cause bacterial contamination of the cartridge.
3. Moisten the O-rings with water, align the front cartridge label to the left and push the new cartridge into the filter head.
4. Turn the cartridge a quarter turn to the right until the cartridge comes to a complete stop, with the front label facing forward.
5. Disconnect the filter outlet hose from the Command Centre and direct the hose end into a container ready for flushing.
6. Turn the power and water ON and depress the tap's Boiling lever and allow water to run for 30 seconds to flush the tank.
7. Allow at least 10L to flow through the filter to ensure all carbon particles have been flushed.
8. Turn the power and water off (after flushing 10L).
9. Reconnect the filter outlet hose to the Command Centre.
10. Turn the water supply back on and check for leaks.
11. Set the appropriate selection on the Internal Filter Bypass valve located at the rear of the Command Centre (see Section 5.1).

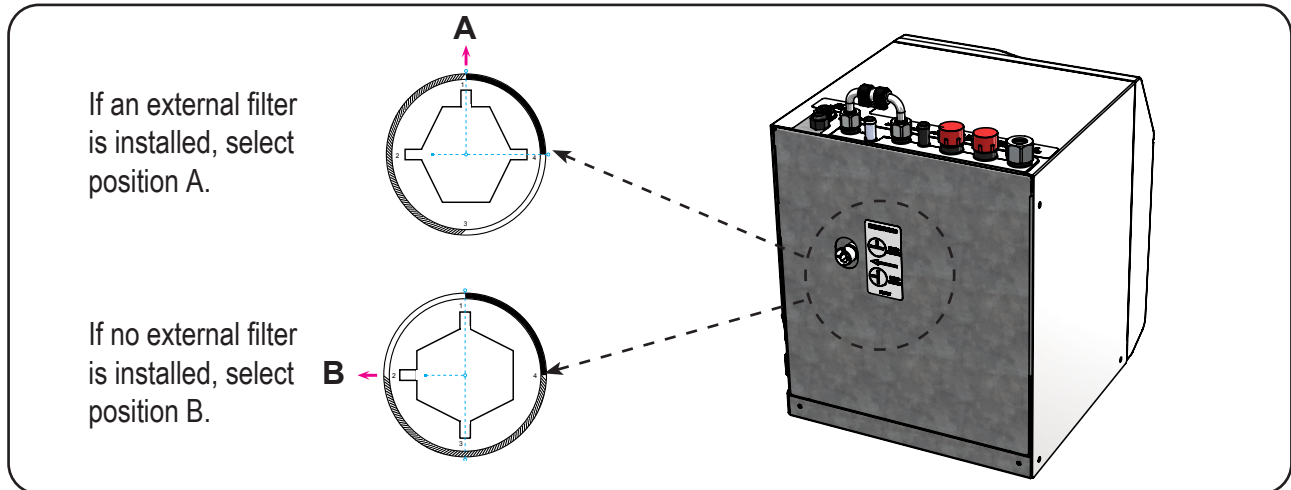
Section 5

Command Centre installation

NOTE: Before you install, determine whether a water softener or an external filter is required.

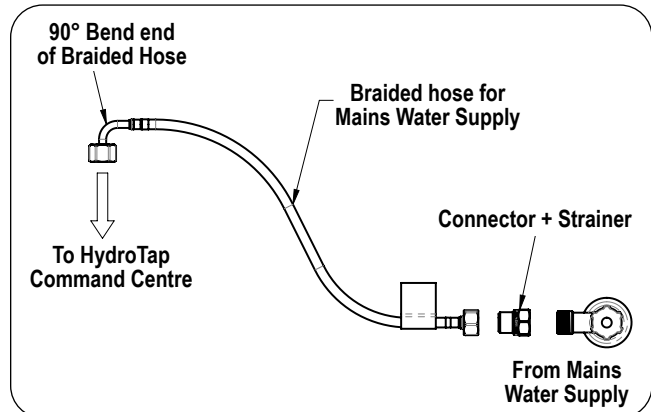
5.1 External Bypass Valve

The diverter bypass valve allows the user to choose to have the boiling feed water bypass the internal filter and be filtered externally. The diverter valve is located at the rear panel of the Zip HydroTap Command Centre on the filter door side. Check the image below to determine which filter bypass position you need for your product.



5.2 Hose and tube fitting

- Remove all caps from the top of the Command Centre (except the mixer caps)
- Only remove the mixer caps if a mixer tap is to be fitted.
- Install the mains water braided hoses to the Command Centre before locating the unit in place.

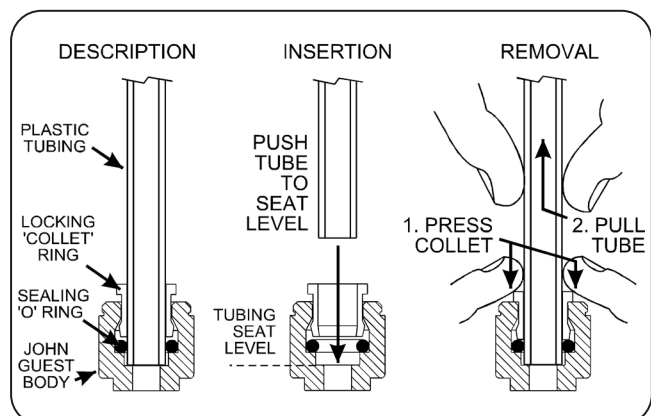


NOTE: Do not overtighten

John Guest fittings (Insertion and removal)

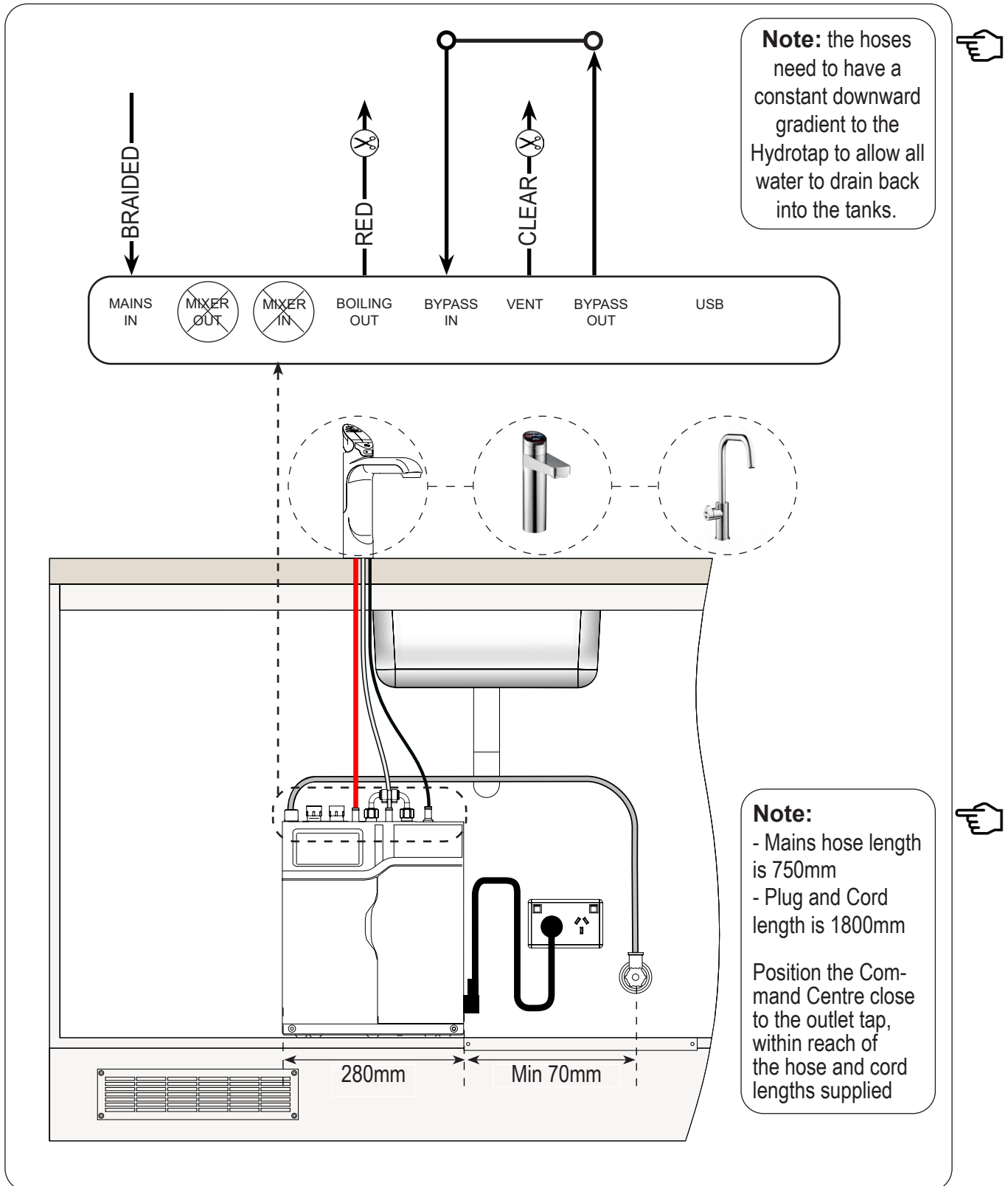
Be careful when cutting the poly tube so that there are no rough edges and that the tube is not distorted.

1. Use a sharp knife to ensure the tube has a clean, straight edge. Do not cut at an angle.
2. Remove any swarf or unwanted material.
3. Push the tube into the John Guest fitting making sure all connections to the John Guest fittings are pushed in past the "O"ring to full depth, at least 15-16mm.
4. Check for a good joint by pulling back on the tube. If the tube comes out, of the fitting, repeat the above step.
5. To remove the tube, press the collet into the fitting and at the same time pull back on the tube.



Installation Instructions

5.3 Model B160



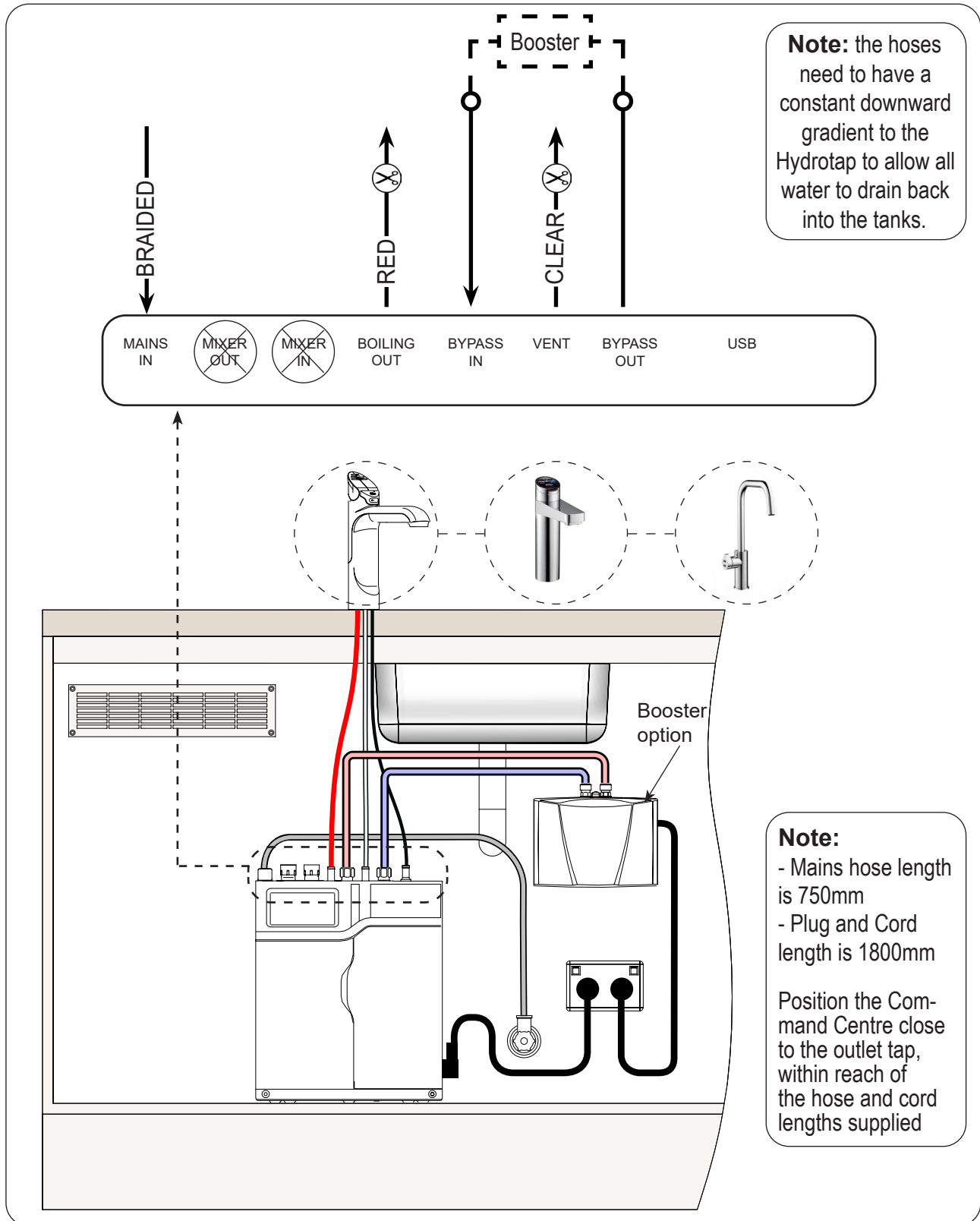
Note: The tube lengths are matched to the pump performance and therefore CANNOT be lengthened



: Not required for BO HydroTap.

Installation Instructions

5.4 Model B240



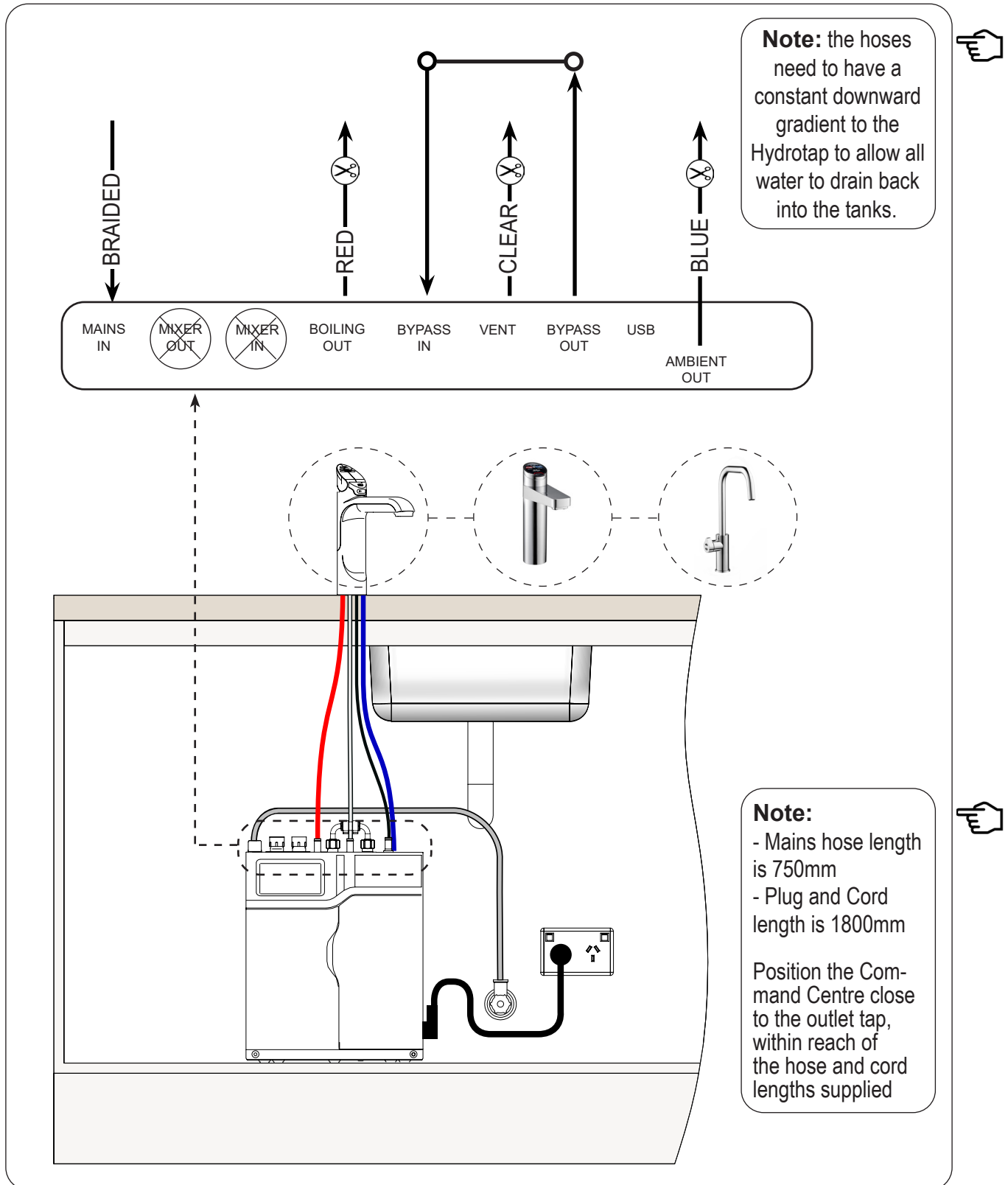
Note: The tube lengths are matched to the pump performance and therefore CANNOT be lengthened



: Not required for BO HydroTap.

Installation Instructions

5.5 Model BA160

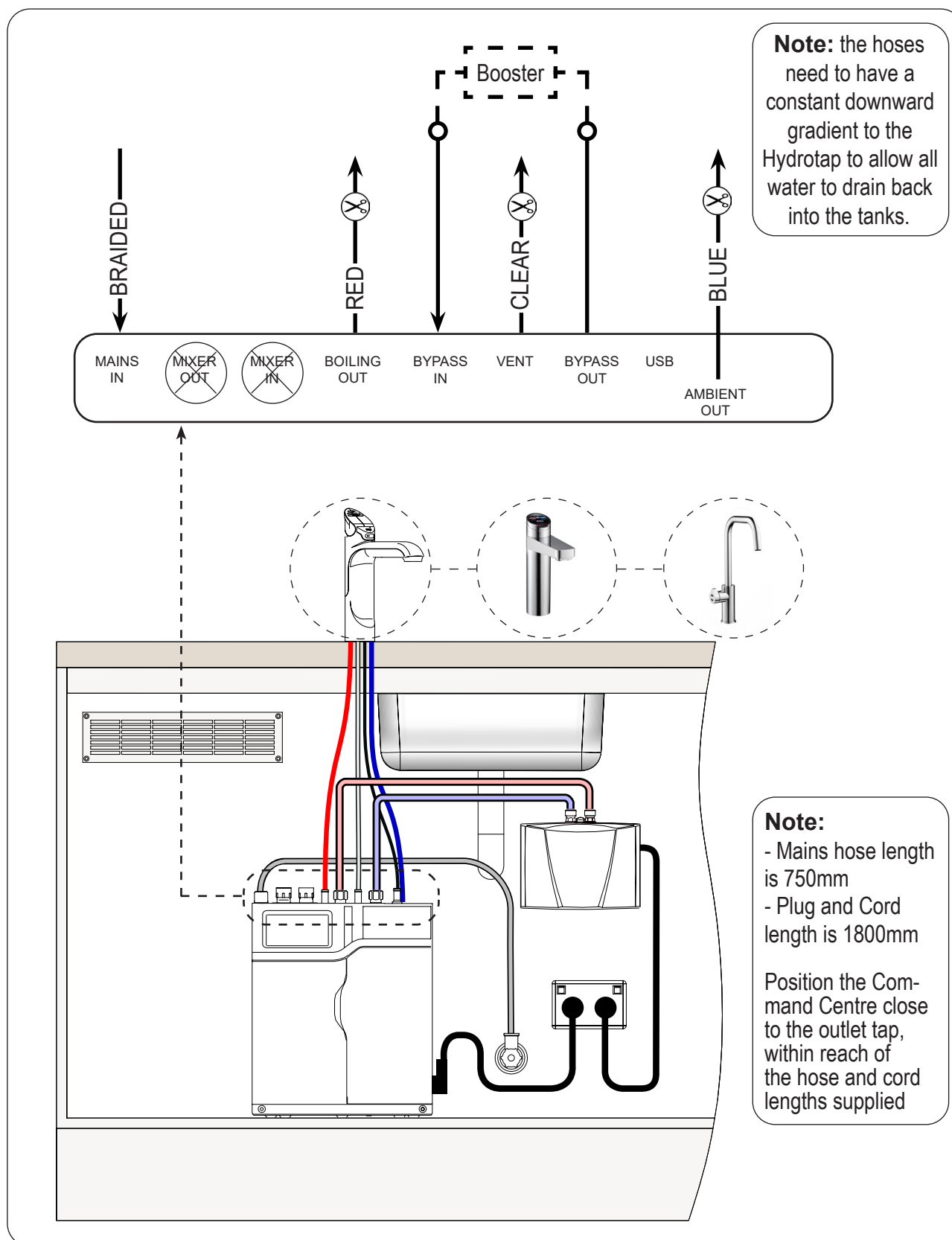


Note: The tube lengths are matched to the pump performance and therefore CANNOT be lengthened

Note: To ensure ambient temperatures are maintained, fit the supplied insulation to the Blue tube.

⊗ : Not required for BA HydroTap.

5.6 Model BA240



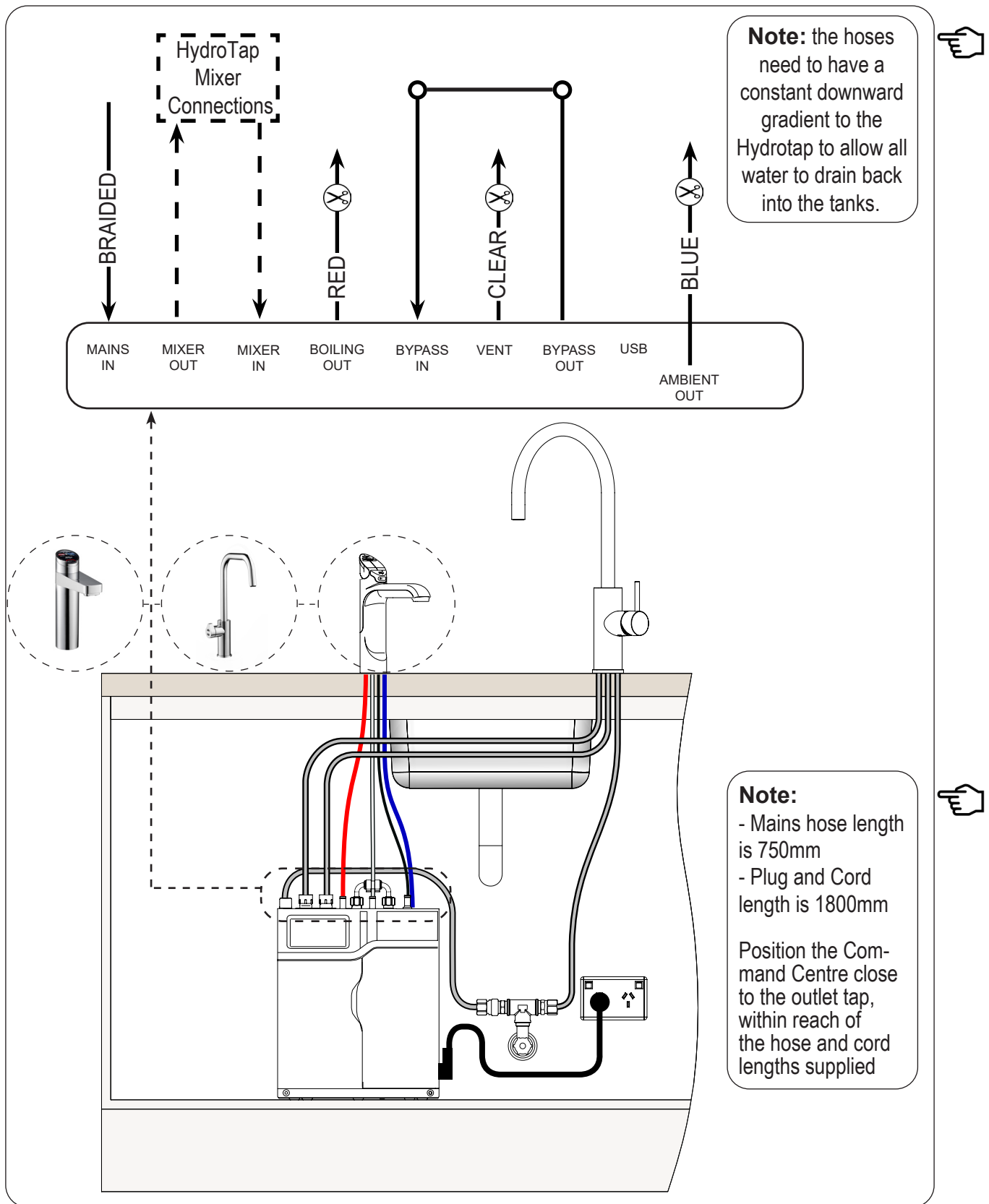
Note: The tube lengths are matched to the pump performance and therefore CANNOT be lengthened

Note: To ensure ambient temperatures are maintained, fit the supplied insulation to the Blue tube.

⊗: Not required for BA HydroTap.

Installation Instructions

5.7 Model BHA160 3-In-1 and BAHA160 4-in-1

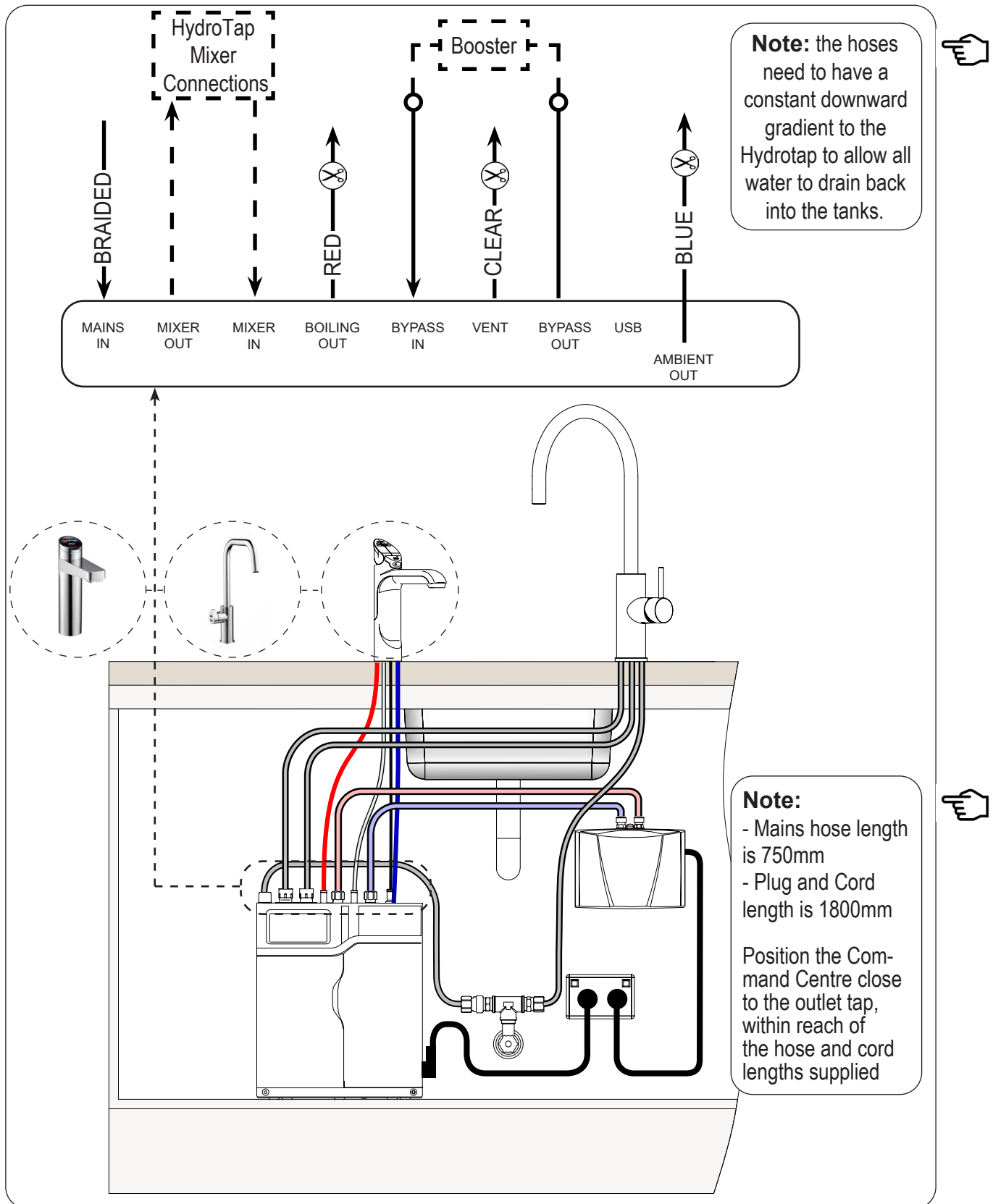


Note: The tube lengths are matched to the pump performance and therefore CANNOT be lengthened

Note: To ensure ambient temperatures are maintained, fit the supplied insulation to the Blue tube.

Installation Instructions

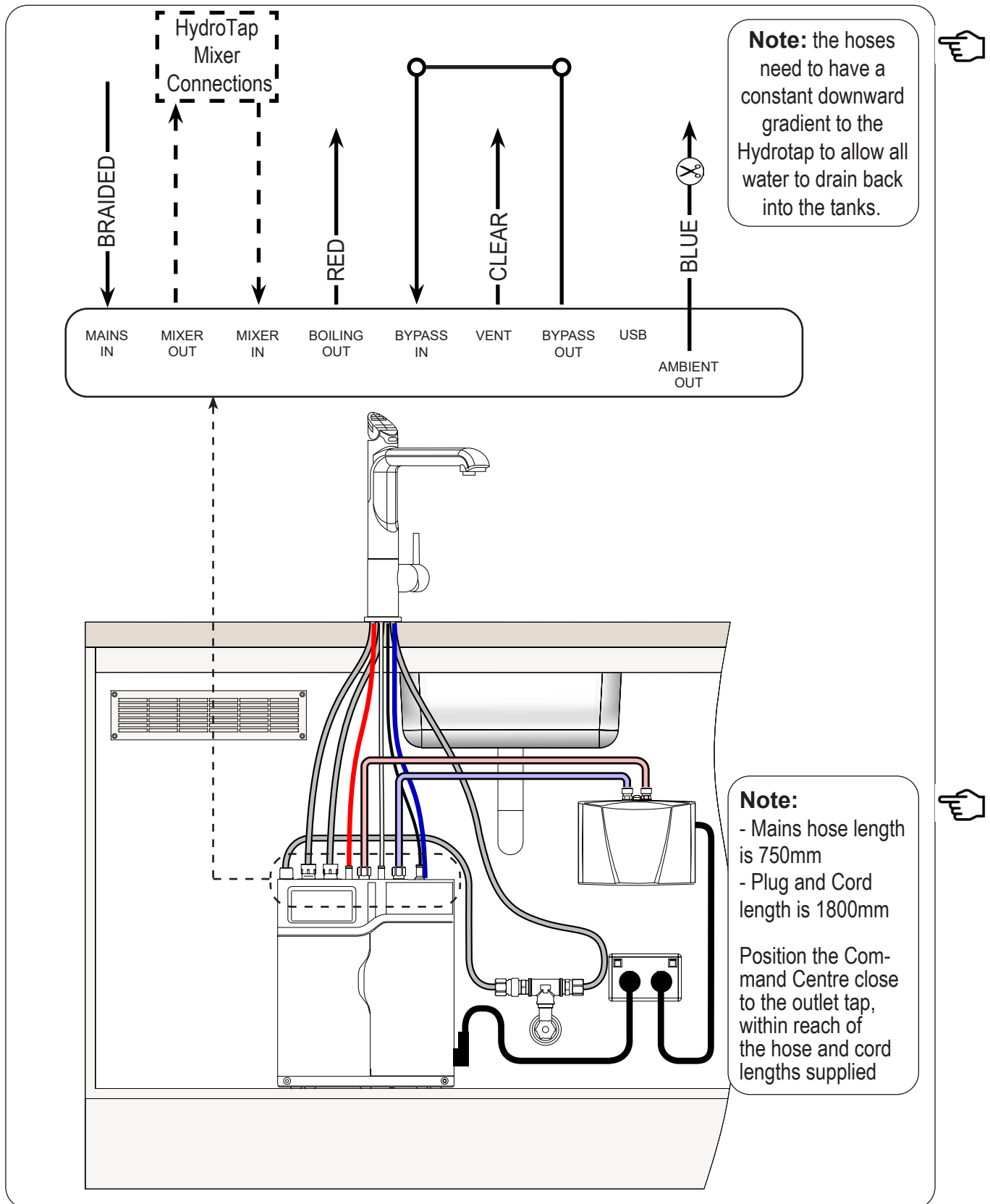
5.8 Model BHA240 3-In-1 and BAHA240 4-in-1



Note: The tube lengths are matched to the pump performance and therefore CANNOT be lengthened

Note: To ensure ambient temperatures are maintained, fit the supplied insulation to the Blue tube.

5.9 Model BHA and BAHA160 All-In-One (Mains)



Section 6

Commissioning

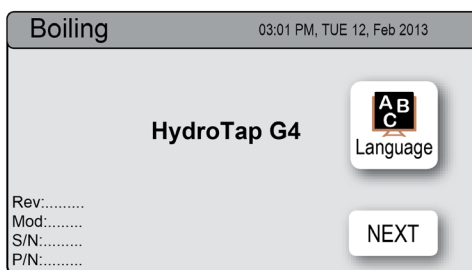


Do not commission your HydroTap until it is ready to be used! The HydroTap is designed to be installed, commissioned and used within 48 hours. If your HydroTap is left idle before use, a filter change and sanitisation may be required.

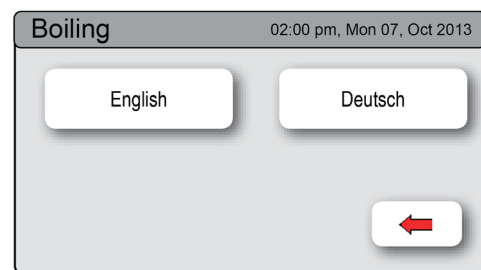
- Turn ON the water and check for any leaks.
- Turn the power ON at the power outlet and the side of the command centre.
- If fitted, ensure the Booster is turned OFF. (The Booster is commissioned, later, at section 6.4)
- Familiarise yourself with the operation of the Tap, in preparation for use (See User Guide)
- Follow the Installation instructions below (and review Section C of the User Guide).
- After commissioning, the system may be customised by selecting further options in Section G - Settings, within the User Guide.

6.1 - Select the Language

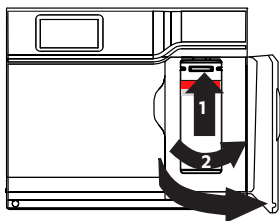
Initial Commissioning screen



Language selection screen

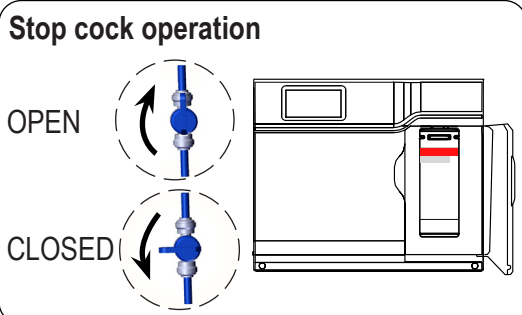


6.2 - Filter Flush

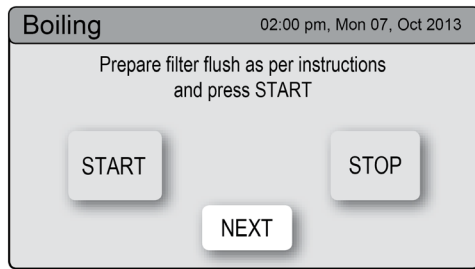


A new filter cartridge is provided (but NOT fitted), inside the filter door. Unpack the new filter cartridge and write today's date on the label. To install the cartridge, align the key tabs and insert upwards into the filter head. Turn the cartridge to the right until it locks in place.


Have a 10L bucket or similar container (not supplied) ready to hold a quantity of water that will be ejected while the Filter Flush Mode is in operation. Open the filter access door on the front of the HydroTap and the filter cartridge will be exposed. Located to the rear RHS of the cartridge is a flush line and the flush line stop cock. Place the valve end of the flush line into the 10L bucket or container.



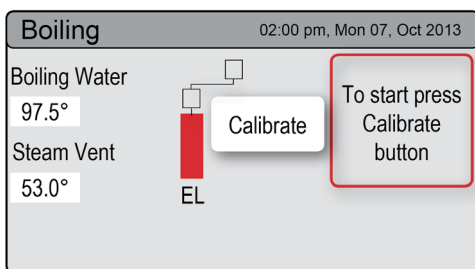
Commissioning



1. Turn the stop cock ON
2. Press [Start] [Stop] buttons to start and stop the filter flush.
3. Allow at least 10 litres of water to flush through the filter.
4. Once the filter flush is finished, turn the stop cock OFF then press [Stop] to end filter flush mode.
5. Press [Next] and the View screen will show the Boiling calibration mode.

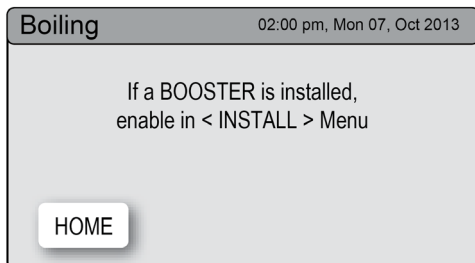
 **NOTE:** For any subsequent filter changes or any operational procedures, please refer to the HydroTap user guide, located inside the filter housing access door.

6.3 - Boiling Calibration



- Press the calibration button and the system will commence the Boiling calibration procedure. This will take approx 5-6 minutes.

6.4 - Booster

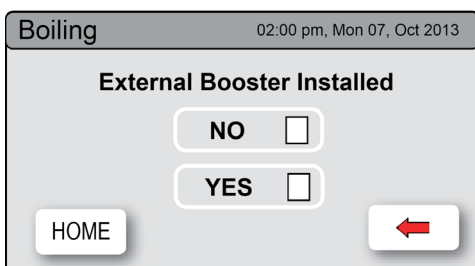


- Upon completion, a Booster reminder screen will appear and allow you to return home by pressing the [Home] button.
- Check the Date and Time settings (See Note below)

 **Note:** failing to make the correct selection for the “Booster”, will affect product performance.

Note: Depending on your location you may need to re-set the internal clock. See section G of the user guide to check and if necessary, reset the Date and Time for your time zone.

To enable Booster unit (when installed):



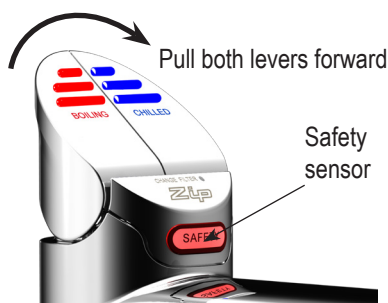
HydroTap Booster Screen

1. Press the [MENU] button for main menu.
2. Press the [Install] button.
3. Press the [Booster] button.
4. In the next screen, press YES to enable the Booster.
5. Turn the Booster ON
6. Water must be run through the Booster for a min of 30 seconds, before the heater will activate.
7. Dispense boiling water for 30secs and check the Booster outlet hose is warm when the boiling water tank is replenishing.

Safety Sensor Calibration

6.5 - Safety Sensor Calibration

Light intensity varies from site to site, therefore it is recommended that a re-calibration be performed at the time of the installation. All direct natural sun light must be shaded from the HydroTap, during the calibration. This can be achieved by closing any nearby curtains, blinds, or by shielding the HydroTap with a dark cloth.



1. With the Command Centre in Normal operating mode and with the safety enabled
2. Turn the power OFF
3. Pull both tap levers to the forward position
4. Turn ON the power
5. The Command Centre will calibrate the safety switch
6. Return the levers to the neutral position.
7. To check the calibration, dispense Boiling water, in normal light conditions with the safety enabled.

6.6 - Command-Centre Flush

All G4 HydroTap products are currently sanitised after functional test at the factory. Due to the sanitisation process, residue from the sanitisation liquid might remain in the product, which requires the products to be flushed with fresh water at installation.

- Dispense 3 litres of boiling water from the boiling outlet of the HydroTap, equivalent to a complete tankful of water.
- Continue with installation.

Troubleshooting

System Fault Message	Possible Cause	Solutions
Power board fault	Electrical disruption	Check power supply and all fuses
Interface fault	Internal fault	Call Zip Service
Level board fault	Internal fault	Call Zip Service
Water leak, Isolate mains	Water leak	Turn off mains water supply / Call for service
Water supply failed	No water	Check water supply is turned ON
Hot sensor Open	Internal fault	Call Zip Service
Hot sensor Closed	Internal fault	Call Zip Service
Flood sensor Open	Internal fault	Call Zip Service
Heater fuse / driver fault	Internal fault	Call Zip Service
Heater driver fault	No hot water	Call Zip Service
Hot sensor degraded	Internal fault	Call Zip Service
A DC Pump is faulty	Internal fault	Call Zip Service
Steam is too cool	Internal fault	Call Zip Service
Steam sensor Open	Internal fault	Call Zip Service
Steam sensor Closed	Internal fault	Call Zip Service
Over Steamed	Internal fault	Call Zip Service
Hot tank overfilled	Internal fault	Call Zip Service
Hot tank under filled	Low water pressure	Check water supply
Boil dry protection	Safety activated	Turn OFF / On power to reset
Flash Mem corrupted	Internal fault	Call Zip Service
Flow Sensor Fault	Internal fault	Call Zip Service

Call an electrician, a plumber, or Zip service provider for assistance, service, spare parts or enquiries.

End of Life Disposal

In order to help preserve our environment we ask that you dispose of this product correctly. Please contact your local city council for collection centre details.

Contact Details

Zip Water (Aust) Pty Ltd ABN 46 000 578 727

67-77 Allingham St, Condell Park NSW 2200

Postal: Locked Bag 80, Bankstown 1885 Australia

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